



COMPREHENSIVE RISK ADJUSTMENT AND QUALITY PROGRAM

Creating an integrated Risk Adjustment and Quality program can be complex, but you can rely on Tessellate's experience in creating holistic approaches that

demonstrate long-term benefits. We partner with you to streamline risk adjustment and quality processes and create a customized solution that best fits your needs.

RISK ADJUSTMENT

Tessellate understands that risk adjustment is an integral part of operations that can affect your provider network, product selection, and reimbursement, making the creation and execution of an annual risk adjustment strategy to improve your risk score accuracy essential. Our solutions promote accurate reimbursements and reduce RADV audit risk while enhancing the patient and provider experience. We dive deep into your member profiles, provider performance, and perform condition-specific analysis to tailor accurate, efficient, effective, and superior outcomes.

Our innovative solution, combined with our expertise and guidance, can help you increase provider engagement, increase contact with members, identify appropriate reimbursements and realize better results. Our team will work with you to build effective strategies that help develop a firm foundation for risk adjustment by employing a custom combination of program elements.

QUALITY

The Quality component of the Tessellate solution analyzes your current HEDIS scores and Star ratings, identifies and targets areas for improvement, and implements a strategy to meet ratings goals. We also help plans new to Medicare Advantage build and implement successful strategies that lead to exceptional Star ratings from the start.

Our experience in Stars and HEDIS enables us to offer you an integrated and tailored solution aimed at improving and maintaining high Star ratings and HEDIS scores through proven strategic initiatives. Our effective strategy unites advanced analytics and comprehensive reporting to give you superior results. Our unique offering starts with analysis of your historic performance, continues with the development of a strategy accompanied by a robust suite of initiatives, and finishes with the execution of the customized initiative portfolio and continuous monitoring of overall and initiative-level performance.

We deliver targeted services supporting a streamlined annual administration of HEDIS Medical Record Review and NCQA submissions for Medicare Advantage plans. This combination delivers optimized Star rating results and targeted services supporting a streamlined annual administration of HEDIS Medical Record Review (MRR) and rate generation for Medicare Advantage plans.

The most effective programs feature a fully-integrated Risk Adjustment and Quality approach to provide unmatched performance management. You can choose to add programs such as Provider Engagement Coordination and In-Home Assessments for a truly seamless solution.

RISK ADJUSTMENT FEATURES

- Strategy development
- Value and cost projections
- Bid assumptions
- Prospective and Retrospective initiative execution and management
- Performance management reporting
- RADV risk mitigation and audit support

QUALITY FEATURES

- Robust predictive modeling
- Custom Stars initiatives
- Historical performance analysis
- Competitive benchmarking
- Local provider network evaluation
- Detailed reporting

WHY TESSELLATE?

At Tessellate, our goal is to help you succeed. We are a leader in the healthcare industry offering proven solutions to health plans and providers that demonstrate improved Risk Score accuracy, reduced RADV audit risk and increased Star Ratings. Regardless if you are new to Medicare Advantage or simply want to improve upon your current success, we will collaborate with you to offer technology-enabled, multiple-point services, designed to achieve your goals. Our end-to-end Risk Adjustment and Quality programs bring together every piece of the puzzle to form seamless strategies that will improve revenue integrity and lower your administrative costs. These solutions are provider-centric, less abrasive and quickly implemented. With a client-first commitment, Tessellate has an established track record of delivering value and quality, and we are proud to offer our innovative and comprehensive portfolio of services:

- Comprehensive Medicare Advantage Risk Adjustment and Quality Program
- Prospective Provider Engagement Coordination (PEC) Program
- Retrospective Medical Record Retrieval and Review
- Medicare Advantage Risk Adjustment Program
- Medicare Advantage Quality Improvement Program
- RAPS and EDPS Submissions
- In-Home Assessments
- Enabling Technology Platform

BY THE NUMBERS

- Serves more than 1 million members
- Operates in nearly 20 states and Puerto Rico
- Manages over \$5 billion in risk adjustment related revenue
- Delivers over \$300 million in quality related bonus revenue
- Achieved 4-Star rating for a national PPO plan year-over-year since 2012

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