

## IN-HOME ASSESSMENT PROGRAM

Tessellate's In-Home Assessment (IHA) Program improves the accuracy of data collection on member health and condition monitoring for your Medicare Advantage members. Licensed and credentialed healthcare clinicians visit the member's home to complete a health assessment documenting member health status and environmental conditions, as well as educate the member to support on-going health management. The IHA Program offers many benefits to your members and plan. These include:

### COMPREHENSIVE ASSESSMENT

We offer a comprehensive IHA that adheres to the latest CMS standards. Our assessments can be customized for your plan's unique needs. Our IHA may include measures for any category of an eligible Medicare Annual Wellness Visit including: health status, injury risks, medical and family history, cognitive impairment, and much more. In addition, clinicians will spend time addressing member concerns and answering any questions.

### SCHEDULING & ENGAGEMENT

Members will receive an introductory welcome letter detailing the benefits of the program and a telephone call to schedule an assessment in their home. We also send on-going communications to strengthen engagement and improve relationships between members and their physicians.

### MEASUREMENT & REPORTING

Weekly reports provide you the progress of measure assessment completion, any assessment cancellations, and scheduling progress, among other targets. We also distribute random member surveys to measure the quality of the program and overall member satisfaction.

### SOLUTION BENEFITS

- Provides an accurate snapshot of a member's overall health
- Helps identify any discrepancies between a member's health record and actual health conditions
- Documentation of previously unknown conditions
- Validation of previously identified conditions
- Increased member satisfaction
- Improved member health management

identifying lifestyle changes and improving quality of life, improved member record documentation, more accurate diagnosis coding for CMS, and establishing a health baseline for new members.

Our comprehensive IHA Program is a program used concurrently with other Tessellate programs for an integrative and effective approach to bring the most value to your plan.

### MEMBER IDENTIFICATION

We analyze your current data and member records to identify and target members who meet the criteria for an IHA, including those who could potentially fall through the cracks of the traditional health care model. We prioritize members who:

- Have difficulty attending appointments outside the home or are home-bound
- Have chronic conditions or are high-risk
- Present an opportunity to address quality gaps

### CLINICIAN STAFF

Board-certified and licensed clinicians, including physicians, nurse practitioners, and physician assistants have experience meeting members face-to-face in their home. All clinician staff receive in-depth training before visiting members, including special considerations for home-bound members as well as requirements for compliant documentation.

### DATA SUBMISSION

Medical conditions documented during the assessment are provided in a supplemental file format for RAPS and EDPS submissions.

## WHY TESSELLATE?

At Tessellate, our goal is to help you succeed. We are a leader in the healthcare industry offering proven solutions to health plans and providers that demonstrate improved Risk Score accuracy, reduced RADV audit risk and increased Star Ratings. Regardless if you are new to Medicare Advantage or simply want to improve upon your current success, we will collaborate with you to offer technology-enabled, multiple-point services, designed to achieve your goals. Our end-to-end Risk Adjustment and Quality programs bring together every piece of the puzzle to form seamless strategies that will improve revenue integrity and lower your administrative costs. These solutions are provider-centric, less abrasive and quickly implemented. With a client-first commitment, Tessellate has an established track record of delivering value and quality, and we are proud to offer our innovative and comprehensive portfolio of services:

- Comprehensive Medicare Advantage Risk Adjustment and Quality Program
- Prospective Provider Engagement Coordination (PEC) Program
- Retrospective Medical Record Retrieval and Review
- Medicare Advantage Risk Adjustment Program
- Medicare Advantage Quality Improvement Program
- RAPS and EDPS Submissions
- In-Home Assessments
- Enabling Technology Platform

## BY THE NUMBERS

- Serves more than 1 million members
- Operates in nearly 20 states and Puerto Rico
- Manages over \$5 billion in risk adjustment related revenue
- Delivers over \$300 million in quality related bonus revenue
- Achieved 4-Star rating for a national PPO plan year-over-year since 2012

To learn more about Tessellate:  
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